

**AGENDA**  
**Board of Library Commissioners**  
**of the City of Grand Rapids**  
July 30, 2024 – 5:15 pm  
111 Library Street NE – Board Room

**“Inspiring opportunity, connection, and innovation.”**

1. Roll Call
- A, E 2. Approval of Minutes of the Regular Board Meeting on June 25, 2024
3. Board Comments
4. Committee Reports
  - a. Legislative
  - b. Policy
  - c. Board Retreat
- E 5. Staff & Foundation Reports
  - a. Library Director's Report
  - E b. Financial Report
  - c. Foundation Update
6. Old Business
7. New Business
  - a. ALA Conference Reports
  - A, E b. Full Day Closure for Staff Training Day
  - c. Discussion of Removal of Board Member | **Added at July 30 meeting**
- E 8. Information Items
  - a. Media Index
  - E b. Staffing Report
  - E c. Statistical Report for June 2024
9. Grand Rapids Employees Independent Union
10. Agenda Items for the Regular Board Meeting on August 27, 2024
11. Public Comments
12. Adjournment

**Board of Library Commissioners  
of the City of Grand Rapids**

**Regular Meeting Agenda Calendar**

**January**

- Election of Board Officers (A)
- Review of Committee Assignments
- Foundation Board Appointment by Board President
- BoLC Policy Manual Approval (A)
- Attendance Record from Previous Year (E)
- Voluntary Commitment to Serve (E)

**February**

- ALA Midwinter Conference Report
- Budget Information Review (E)

**March**

- Director Evaluation Documents (E)
- Budget Approval (A)

**April**

- Director Evaluation (\*)

**May**

**June**

**July**

- ALA Annual Conference Reports

**August**

- Year End Reports (E)

**September**

- Summer Reading Program Evaluation (E)

**October**

**November**

- Policy Review Committee Update
- Nominating Committee Appointment

**December**

- Approval of Meeting Schedule (A)
- Closing Calendar (A)
- BoLC Policy Manual Updates (E)

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**Committee Meeting Calendar**

**January**

- GRPL Foundation Representatives

**February**

**March**

**April**

- GRPL Foundation Representatives

**May**

**June**

**July**

**August**

- GRPL Foundation Representatives

**September**

**October**

- Budget Review Committee
- Policy Review Committee

**November**

**December**

- GRPL Foundation Representatives
- Nominating Committee for Board Officers



**MINUTES**  
**BOARD OF LIBRARY COMMISSIONERS**  
**OF THE CITY OF GRAND RAPIDS**

June 25, 2024 | 5:15 pm  
 111 Library St NE | Board Room

Anderson called the meeting to order at 5:15 pm.

**1. ROLL CALL**

Board Members Present:	Rachel Anderson, Kelly Boston, Kathryn Dilley, Kristin Kopec, Lauren Woolsey
Board Members Absent:	Sheila García Mazari (with notice), Kevin Peterson (with notice)
Administration Present:	Robert Adcock, Lindsay Laplow, John McNaughton, Patrick Beatty
Staff Present:	Megan Biggins, Natalie Drew, Tim Gloege, Rebecca Near, Ann Neff-Rohs, Katie Zychowski
Public Present:	Brandee Ritsema, Theo Scheer, GR Documents/Rapidian; Steven Assarian, GREIU; Jax Johnson, Lester Smits

**2. APPROVAL OF MINUTES OF THE SPECIAL AND REGULAR BOARD MEETINGS ON APRIL 30, 2024**

**MOTION: By Commissioner Woolsey, supported by Commissioner Kopec, that the Board of Library Commissioners of the City of Grand Rapids approve the minutes of the special and regular board meetings of April 30, 2024.**

Kopec comments on Item 2 of the special meeting minutes. She clarifies that she asked if there was an annual step increase and also whether there were cost of living adjustments. Laplow says that she will edit this.

**ACTION: AYES 5 – 0**

**Motion passed.**

**3. BOARD COMMENTS**

Anderson reads García Mazari's comments in her absence: García Mazari had the chance to attend the recent Author Talk with Emily St. John Mandel and says that it went smoothly. She adds that she visited the West Leonard Branch with her niece and nephew and they all had a great time. She also attended the new Creston Farmers Market and noted seeing many GRPL bags.

Woolsey comments that she commends staff for making adjustments during the Emily St. John Mandel Author Talk. She says that it ran very smoothly. Biggins adds that she was supposed to facilitate this event and was sick.

Woolsey also comments that she attended the sci-fi book club and said it was a great experience. She adds that she also attended the Dyers-Ives event and it was lovely.

Boston comments that she attended the Grand Rapids Asian Pacific Festival and Pride Festival. She adds that her wife commented to her that she is very pleased with the new forward-facing displays in the children’s section.

Anderson thanked Librarian Nic Coppernoll for helping sign her up for the Summer Reading Challenge. McNaughton adds that we have almost broken last year’s sign-up record. Biggins adds that we have almost 6,000 sign ups so far.

**4. COMMITTEE REPORTS**

**a. Legislative**

No comments.

**b. Policy**

Woolsey comments that this committee has Item 7b on agenda.

**c. Board Retreat**

No comments.

**5. STAFF & FOUNDATION REPORTS**

**A. Library Director's Report**

McNaughton comments that the Grand Rapids Children’s Museum is doing a feasibility study for the STEAM project. They have met with the City Manager and will be meeting with a smaller committee of City Commissioners in the next couple of weeks. Boston asks about the suspension of some City services until after the election in November and asks if this will also impact the STEAM project. McNaughton answers that he is not sure.

McNaughton introduces Library Analyst Rebecca Near and Platform Administrator Tim Gloege to talk about their work at GRPL. Gloege and Near explain their roles and present the Data & Platform Services Department. Boston thanks them and calls them unsung heroes for supporting every department. She adds that it makes her happy to know that the organization is communicating more wholly and seems less siloed.

McNaughton comments that Facilities Manager Ken Dahlman will be retiring on July 1 after being at the library for 18 years. He adds that David Sturgeon is his replacement and has been working out great so far. July 1 is Ken Dahlman’s retirement party and Laplow will send the party information to the board members.

Anderson asks about the Deputy Director position. McNaughton answers that we have two final candidates and the second interviews are scheduled for the second week of July. We will likely have a decision made by the July regular meeting.

**B. Financial Report**

Adcock comments that we’re wrapping up FY24 this week and FY25 starts next week.

Kopec asks about the \$1.5 million extra and asks if that will go into reserves for next year. Adcock answers that is due to revenues being more than expected and it will go into reserves.

Kopec asks about being over budget for overtime and asks if staff are being overworked. McNaughton answers that staff aren't being overworked.

Boston asks how the parking rate increases have worked out so far. Adcock answers that it seems like it's working well and that he believes all of the changes we've made thus far have been successful. He adds that on Saturday during the Pride Festival, our parking lot wasn't full despite the festival taking place near the library and the rest of the City streets being full of parked cars.

**C. Foundation Update**

No comments.

**6. OLD BUSINESS**

None.

**7. NEW BUSINESS**

**A. FY25 Michigan Arts and Culture Council Grant Application**

Anderson comments that there is a correction to the information within the memo. She explains that the amount requested this year will be \$20,000 instead of \$30,000.

**MOTION: By Commissioner Woolsey, supported by Commissioner Boston, that the Board of Library Commissioners of the City of Grand Rapids approve for the Grand Rapids Public Library Foundation (GRPLF) to submit the Michigan Arts and Culture Council (MACC) grant application for FY25, as amended.**

No comments.

**ACTION: AYES 5 – 0**

**Motion passed.**

**B. Photography and Video Policy 60-3**

Woolsey explains that this policy came from staff and is formalizing a lot of what is already in practice. Director of Marketing and Communications Katie Zychowski explains how it will be implemented. She explains that it is what we have been practicing for a number of years and will largely impact the Communications Department and Communications Assistant Hailey Jansson. She adds that this will allow Jansson to take photographs at events. She concludes that patrons will have the ability to opt out of being photographed and explains some of the procedure.

Anderson asks how the fourth bullet point within the Guidelines for the Public section will be implemented. Zychowski answers that we haven't yet experienced this, but this will be handled on a case-by-case basis and if the request is made, we'd like to honor it.

Boston asks about the second paragraph in the policy regarding using full names. Zychowski explains that personally identifying information like name tags will be removed from photos. She adds that the

Communications Department never identifies or indicates who the person is in a photograph. Boston asks if the wording should be changed to “names” instead of “full names.” Zychowski answers yes.

**MOTION: By Commissioner Kopec, supported by Commissioner Boston, that the Board of Library Commissioners of the City of Grand Rapids approve the new Photography and Video Policy 60-3, as amended.**

Woolsey comments that she will amend the policy to remove the word “full” in the second paragraph. She also explains that Policy 60-3 is a new policy. She adds that if a staff member is uncomfortable with being photographed, we have Policy 60-1 that can be referenced as well.

**ACTION: AYES 5 – 0**

**Motion passed.**

**8. INFORMATION ITEMS**

**A. Media Index**

No comments.

**B. Staffing Report**

Woolsey congratulates Library Page Katie Visner for 30 years of service.

**C. Statistical Report for April and May 2024**

No comments.

**9. GRAND RAPIDS EMPLOYEES INDEPENDENT UNION**

No comments.

**10. AGENDA ITEMS FOR REGULAR BOARD MEETING: JULY 30, 2024**

Anderson asks for any agenda item requests to be given to her or McNaughton by mid-July.

Anderson comments that the MLA conference is in October. Neff-Rohs adds that registration for the conference is now open.

**11. PUBLIC COMMENTS**

Lester Smits comments that he is a regular patron of the West Leonard Branch and has lots of good experiences there. He explains an incident that occurred about 2 weeks ago where he was using the computers to buy and sell toy guns. He explains that 3 Grand Rapids police officers and the Branch Manager approached him and explained that if there is a weapon in the library, GRPL calls the police. Smits concludes that officers have better things to do and hopes that policy is amended.

Jax Johnson comments that they were very excited to see GRPL at the Pride Festival last week.

**12. ADJOURNMENT**

**MOTION: By Commissioner Dilley that the Board of Library Commissioners of the City of Grand Rapids adjourn the meeting.**

**Meeting adjourned at 6:01 pm.**



**Our Mission**  
Inspiring opportunity, connection, and innovation.

**Our Vision**  
The Grand Rapids Public Library is key to a dynamic, creative, livable city where people come together to learn and be heard.

Strategic Framework Project Updates  
JUNE 2024

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## LOOKING OUTWARD

### Understanding Our Community

GRPL staff attended the following outreach events where we shared library resources and events, offered library card sign-ups, and promoted the library with giveaways:

- New City Kids Summer Jam
- Festival of the Arts
- Rock the Block
- GRPL Summer School Open Houses
- Grand Rapids Asian Pacific Festival
- Grand Rapids Pride Festival
- West Michigan Works Business Disability Resource Event
- Tour de Food Trucks
- Great Start Collaborative Summer Kickoff Celebration
- Camp Sparkle at Gilda's Club

The Mobile Library began its second year of regular summer routes to neighborhoods, preschools, and housing complexes. We have 9 sites this year and are visiting each one every other week.

The first month of the Summer Reading Challenge has been a great success, with over 6,000 people registered and 400 finishers already. One patron used the feedback from on our website to say:

*"Thank you for putting on a great summer reading program. We love the graphics on the new passport-like books - we even picked up a 'read s'more' lawn sign - our kids get so happy seeing it in our front yard. Please continue putting on these programs and using this artist!"*

The Ottawa Hills Branch patrons have shown a remarkable level of engagement in the Summer Reading Challenge, with over 600 sign-ups in the first 4 weeks! The branch staff rose to the occasion and provided excellent service to the high volume of people who came into the building.

Our youth and family events have been popular this summer. 275 people attended our first of 3 Summer Reading Celebrations throughout the city, this one in Lincoln Park. 52 patrons, both kids and adults, attended a bike maintenance workshop, led by staff from Switchback Gear Exchange, at the Van Belkum Branch, and many patrons rode their bikes there! After it was a huge success last summer, we brought back our Dungeons & Dragons for Teens program. The first session went great and we look forward to the next one in July. Our outdoor storytimes at Lincoln Park have also been well-attended, and even a surprise thunderstorm couldn't stop one of them (John Ball Area Neighbors graciously opened up their building so storytime could still be held inside)!



## Strategic Framework Project Updates

The branches have brought the Reader Bug out of hibernation in concordance with the Summer Reading Challenge! The Reader Bug is an annual summer scavenger hunt where kids can claim weekly prizes and enter a monthly book raffle.

The most recent edition of the Small Business Resource Center Newsletter was sent to our digital subscribers and our branches. This edition included an interview with Dan TenHoop, longtime union member and labor liaison with the Heart of West Michigan United Way, reviews of two popular books on labor history, and book lists.

The Ask a Doctor program has been taking place once per month and has been utilized by several patrons each time it takes place. Feedback from Trinity Health's medical residents has been consistently positive around the level of patron engagement. Based on how well the partnership has been going up to this point for both Trinity Health and GRPL patrons, GRPL and Trinity Health recently agreed to double the frequency of the Ask a Doctor sessions and will now take place twice per month.

## CREATING INSPIRING SPACES & EXPERIENCES

A core team of staff including Operations Manager Andrea Hiler, Librarian Erin Keener, Branch Manager Courtnei Moyses, Graphic Designer Hannah Snow, and Marketing & Communications Director Katie Zychowski, have kicked off a multi-year project that will investigate self-service points within the library system. This group is gathering staff feedback about select service points so that we can update our signage to reflect our new visual brand while finding ways to optimize our communication with patrons in the process.

The Communications Department continues to meet with other library systems around the world (including Canada, Denmark, and the USA) to learn more about ways to use strategic design decisions to support the patron experience in library spaces.

The Youth Services Department has a display case where children can display their collections. We always have a waiting list of children hoping to display their collections, and patrons young and old love admiring the display. Currently we have a coin collection; before that was a collection of horse figurines. A parent recently emailed to say:

*"Thank you so much for the opportunity for both F. and G. to share their collections and loves. It's been such a joy and led to some fun unexpected connections as well."*

## TRANSFORMING OUR CULTURE

The Planning Committee consisting of Library Analyst Rebecca Near, Platform Administrator Tim Gloege, Human Resources Director Natalie Drew, and Marketing & Communications Director Katie Zychowski, in collaboration with the Executive team, continue to refine a large-scale planning system that aligns the city's budget cycle with GRPL's project planning. The committee met with Librarian ILLs to kick off FY26 project planning to help clarify priorities, objective goals, and system deadlines for our upcoming cycle.

## BEING VISIBLE & VALUABLE TO THE COMMUNITY

GRPL and Grand Rapids Children's Museum (GRCM) partnered on a social media video, digital book lists, and physical displays to increase awareness of emotional literacy resources that both institutions offer to celebrate GRCM's most recent exhibit, Emotions at Play. In addition, GRCM donated activity kits to our Madison Square and West Side Branches, featuring literacy resources for parents and caregivers.

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## **Financial Summary Year End Projection FY24**

### **Operating Fund 2710**

#### *Revenues*

- The library is estimating to have actual revenues received of approximately 111% of budgeted property tax and other revenues in FY24.

#### *Expenditures*

- The library operating fund's actual spending is estimating to exceed 92% of budgeted expenditures for FY24.

Overall, the library operating fund is estimating an FY24 surplus primarily due to actual revenues received exceeding budget projections.

### **Capital Fund 2711**

#### *Revenues*

- The library capital fund has only one revenue stream for FY24 in the form of interest revenue. It is estimated to actually receive the vast majority of the approximate 58k budget projection.

#### *Expenditures*

- Actual spending levels on library building improvements are estimating to exceed 80% of budgeted amounts.

Overall, the library capital fund is estimating an FY24 deficit in the range of 600k to 1mil. This will be absorbed by fund balance which was last reported to be at approximately 1.35 mil at the December board meeting. Final numbers for both funds should be available in August and will be reported out at the first subsequent board meeting.



**Memorandum**

**Date:** July 30, 2024  
**To:** Board of Library Commissioners  
**From:** John McNaughton, Library Executive Director  
**Re:** Full Day Closure for Staff Training Day

**Proposed Staff Training Date: Wednesday, November 20, 2024**

grpl.org

Main Library  
 111 Library St NE  
 Grand Rapids, MI 49503  
 616.988.5400

Madison Square Branch  
 1201 Madison Ave SE  
 Grand Rapids, MI 49507  
 616.988.5411

Ottawa Hills Branch  
 1150 Giddings Ave SE  
 Grand Rapids, MI 49506  
 616.988.5412

Seymour Branch  
 2350 Eastern Ave SE  
 Grand Rapids, MI 49507  
 616.988.5413

Van Belkum Branch  
 1563 Plainfield Ave NE  
 Grand Rapids, MI 49505  
 616.988.5410

West Leonard Branch  
 1017 Leonard St NW  
 Grand Rapids, MI 49504  
 616.988.5416

West Side Branch  
 713 Bridge St NW  
 Grand Rapids, MI 49504  
 616.988.5414

Yankee Clipper Branch  
 2025 Leonard St NE  
 Grand Rapids, MI 49505  
 616.988.5415

Due to the nature of public libraries, there are very few opportunities for staff to participate in training together within the same space at the same time. We hear from staff each year how beneficial it is to have all-staff inservice days, not only for continued learning, but also for the ability to interact with others across our 8-branch system.

We are proposing closing all of our locations to the public on November 20, 2024 in order to provide additional training for staff. The focus of this inservice will be on the following:

- **Project planning:** With FY25 in full swing, the organization will holistically receive updates on current projects. The date of this in-service is also poised well for us to refine the approved FY26 projects, reinforce the upcoming FY26’s priorities, and allow staff to join project workgroups.
- **Safety Training:** Similar to Spring 2024 Staff Day, employees will receive relevant training related to patron safety concerns within the library.
- **Interaction and Connection:** Departments will have individual meetings to connect and strengthen their teams.
- **Executive Team Communication and Transparency:** The Executive Team will be leading this training day, which will allow for staff to interact with the team, receive support, and provide feedback.

**Proposed resolution:**

**RESOLVED that the Board of Library Commissioners of the City of Grand Rapids approve a full day closure for all locations on Wednesday, November 20, 2024, allowing for staff training from 8:00 am to 5:00 pm.**

# Grand Rapids Public Library

## June – July 2024 Media Index

### Media Mentions by Topic

Programs	14
General	12
GR History Center	2
Staff/Board	0
GRPL Foundation	0
Outreach	5

Digital Media	0
Television	0
Radio	0
Print publications	0

Total number of mentions: 33

### Key Articles and Interviews

- [The Parade of Horribles: Grand Rapids' ugliest Independence Day tradition](#)
- [Boston Square Neighborhood prepares for summer celebration | wzzm13.com](#)
- [griffins to host two “lids at the \*\*library\*\*” bike helmet giveaways - Grand Rapids Griffins](#)
- [These W. Michigan Restaurants Want To Reward Your Kids For Summer Reading - Mix 95.7](#)
- [Public, private groups aiming to house 100 people in 100 days | WOODTV.com](#)
- ['100 in 100' campaign kicks off in Kent County to help the homeless](#)
- [GR leaders launching new campaign to end homelessness | WOODTV.com](#)
- [Grand Rapids Public Library bridging literacy gap with mobile library - MLive.com](#)
- [Summer Reading Celebration takes over Grand Rapids' Lincoln Park - YouTube](#)
- [Grand Rapids: Why 'Beer City USA' is so much more than a drinking town | Newshub](#)
- [Gilda's Club Camp Sparkle connects kids who are impacted by cancer - FOX 17](#)
- [Cooling centers open amid 'scorching' heat, potentially dangerous conditions - MLive.com](#)
- [Cooling centers open to help beat the heat | WOODTV.com](#)
- [Where to find a cooling center in West Michigan - WZZM 13](#)
- [West Michigan residents trying to beat the heat this week with an extreme heat wave on the horizon](#)
- [Beat the heat! West Michigan residents preparing for the hot weather this week - WZZM 13](#)
- [Free reading events for the whole family this summer - WZZM 13](#)
- [Mounds of Evidence - Grand Rapids Magazine](#)
- [School's out, Grand Rapids: Here are some ideas to keep the whole family entertained](#)
- [Kickoff your summer by joining the Summer Reading Challenge! - YouTube](#)
- [Register for the 2024 Summer Reading Club | WOODTV.com](#)
- [Grand Rapids Public Library's mobile library hits the road next week - WZZM 13](#)
- [Grand Rapids Public Library's Summer Reading Challenge is happening now! - FOX 17](#)

- [Will the Mobile Library visit your neighborhood this summer? - WOODTV.com](#)
- [West Michigan summer reading programs | wzzm13.com](#)
- [Festival of the Arts returning to \*\*Grand Rapids\*\* for 3-day celebration - MLive.com](#)
- [Library to Host Kids' Summer Reading Kickoff Event - YouTube](#)
- [Small town in the big city - \*\*Grand Rapids\*\* Magazine](#)
- [Earn Prizes By Participating In The Grand Rapids Public Library Reading Program](#)
- [Up for a challenge? \*\*Grand Rapids Public Library's\*\* free summer program returns - YouTube](#)
- [Grand Rapids Public Library hosting all-ages Summer Reading Challenge | wzzm13.com](#)
- [Maranda's Weekend Fun Guide: May 24-26 | WOODTV.com](#)
- [Grand Rapids library summer program encourages you to 'read s'more' - Yahoo](#)

## Social Media Comments

### Partner Picks - Videos

- In partnership with the **Grand Rapids Public Library**, our Curator of Environmental Education, Eve Boyer, has handpicked a unique selection of books to expand your understanding of ecological healing and horticulture. 🌿 While you explore the beauty of our gardens, be sure to stop by our own Peter M. Wege Library and discover new ways to connect with nature, art, and gardens through the power of words. 📖 Be sure to head downtown Grand Rapids and check out the Public Library for yourself! (Partner Picks with Eve Boyer)
- Loving this series! (Partner Picks with Eve Boyer)
- What a wild ride that was! 🦄 🤖 🎥 📖 (Partner Picks with Jeffrey Augustine Songco)
- “speaking of crazy rich Asians” as a segue to Imelda Marcos was great. And then to bring back to pageant queens! Lovely (Partner Picks with Jeffrey Augustine Songco)
- 🔥 omgosh...radio dept and elis regina. this post just made the internet a better place. 🔥 (Partner Picks with WYCE)
- this rocks ✨!! (Partner Picks with WYCE)
- I will be giving all of these a try, thank you! (Partner Picks with WYCE)

### Events & Initiatives

- Grand Rapids Public Library if there's ever a kid one I know my kid would love it. ❤️ (Introduction to Fiction Writing)
- I love this! Thank you, GRPL! (Mobile Library)

- Thank you for being amazing!!!! (Mobile Library)
- 🔥🔥🔥 (Mobile Library)
- this is so exciting 🙌🙌(Mobile Library)
- I was gonna read these anyway, but now that I know there's chocolate involved...  
**@grandrapidspubliclibrary #summerreading**
- We love to see unique events like this, keep it up! (Introduction to D&D)
- So much amazing history in GR! 🔥 Excited for my initiative to better highlight iconic people and places in the **#ThrivingThirdWard** 💪 (Opening Reception | For the Love of the Game)
- Thanks **@grandrapidspubliclibrary** for hosting an Author Talk with emilystjohnmandel and to merylwilsner for their interviewing skills.
- Last Saturday, the Bracket Publishing team dedicated the day to refining our publishing strategy. In the evening, we attended an inspiring event at Fountain Street Church, hosted by **@grandrapidspubliclibrary**. Award-winning author emilystjohnmandel, in conversation with Michigan author Meryl Wisner, discussed her latest novel, "Sea of Tranquility," and signed books. After a day of work, it was the perfect way to be inspired and replenish our creative wells.
- Thank you **@grandrapidspubliclibrary** for choosing We Are LIT as the book vendor during an evening with author Emily St. John Mandel on June 15!
- We are so excited to be sharing a booth with **Grand Rapids Public Library** at **Grand Rapids Pride Festival!** Stop by and say hello to your local librarians! ❤️🧡💛💚💙💜
- Check this out Saturday if you'd like to learn a bit more about bike care and maintenance. Thank you **Grand Rapids Public Library** and **Switchback Gear Exchange** for hosting this event.
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## General

- 📣 Welcome back to GR's Service Spotlight, where we highlight the all the amazing services provided for you! In this episode, we are featuring the **@grandrapidspubliclibrary** ! 📖
- Loved your display. You did honor the Grand Rapids Chicks well. (For the Love of the Game)



# STAFFING REPORT

June July 2024

NEW HIRES				STAFF ANNIVERSARIES			
NAME	EFFECTIVE	POSITION	LOCATION	NAME	POSITION	TIME	
Alyssa Pataky	6/17/2024	Library Assistant II	North Region	Mike Johnson	Facilities Assistant	22 years	
Mekhi Jennings	6/25/2024	Library Page	Main Library	Robby Peters	Library Assistant II	10 years	
Molly Mills	6/25/2024	Library Page	Main Library	John Bosma	Community Services Manager	8 years	
DEPARTURES				Scott Kloska	Maintenance Mechanic	7 years	
Sam Easter	6/26/2024	Library Assistant II	Main Library	Katrine Wright	Library Assistant II	6 years	
Savannah Thornton	6/29/2024	Library Page	Main Library	Darwyn Anderson	Library Custodian	6 years	
Ken Dahlman (Retired)	7/1/2024	Library Facilities Manager	Main Library	Sarah Nawrocki	Circ Operations Supervisor	3 years	
Carl Meyering (Retired)	7/5/2024	Library Assistant II	Main Library	Atti Betts	Library Assistant II	3 years	
				Christian Jackson	Library Page	2 years	

## OPEN POSITIONS

Librarian IV (1)	Office Assistant II (1)	Library Page (1)
Library Help Desk Technician (1)	Deputy Director (1)	Library Assistant II (5)

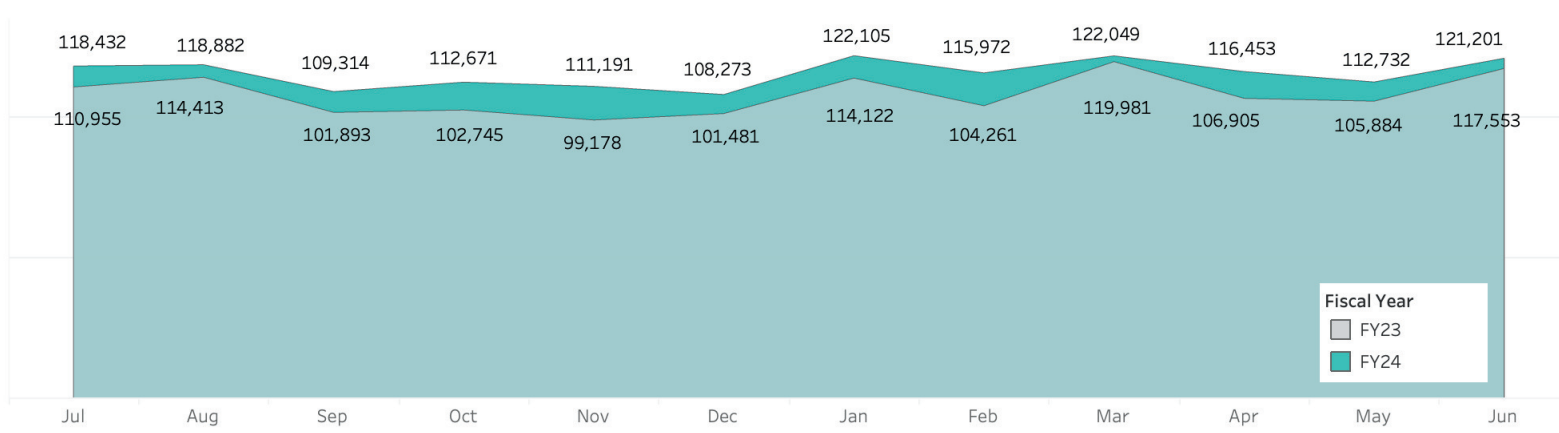
TOTAL TURNOVER FY24*			TOTAL TURNOVER FY25*			MONTHLY TURNOVER* June 15, 2024- July 5, 2024		
All staff	13.04%	21 people	All staff	0.00%	0 people	All staff	1.24%	2 people
Part-time staff	10.56%	17 people	Part-time staff	0.00%	0 people	Part-time staff	1.24%	2 people
Full-time staff	2.48%	4 people	Full-time staff	0.00%	0 people	Full-time staff	0.00%	0 people

\*Does not include retirements



# June 2024 STATISTICAL REPORT

Items Borrowed by Fiscal Year and Month (includes both physical and digital items)



**44,227**  
Library Visits  
2024 FYTD: 495,245 **17%**  
2023 FYTD: 423,829

**1,620**  
Library Cards Issued  
2024 FYTD: 16,759 **2%**  
2023 FYTD: 16,414

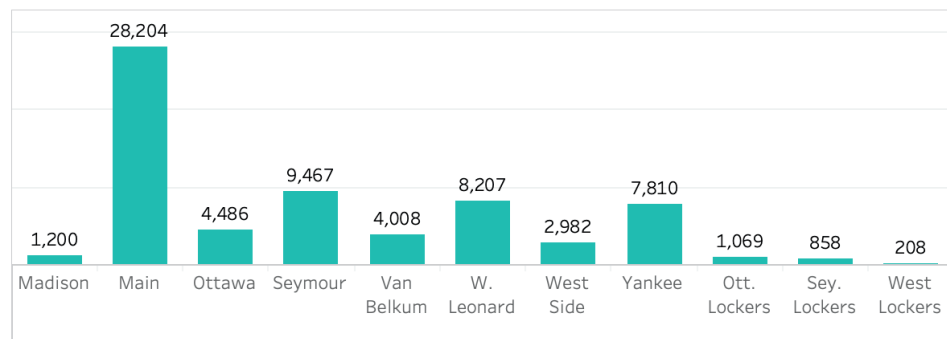
**121,201**  
Total Items Borrowed  
2024 FYTD: 1,389,275 **7%**  
2023 FYTD: 1,299,371

**68,658**  
Physical Items Borrowed  
2024 FYTD: 771,163 **0.03%**  
2023 FYTD: 770,950

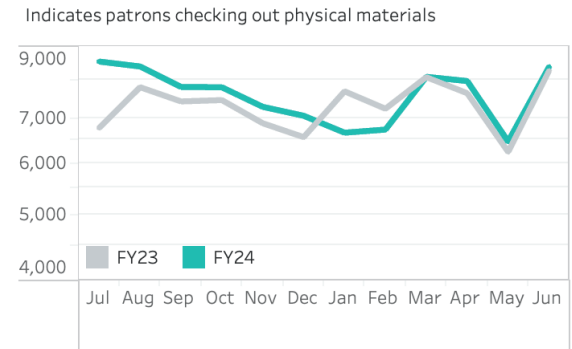
**52,543**  
Digital Items Borrowed  
2024 FYTD: 618,112 **17%**  
2023 FYTD: 528,421

- 36 Library Programs**  
1,289 program attendance
- 13 Outreach Events**  
2,137 outreach attendance
- 5 Classes**
- 7 School Visits / Tours**
- 8 1-on-1 Tech Help**
- 7 Business Consultations**

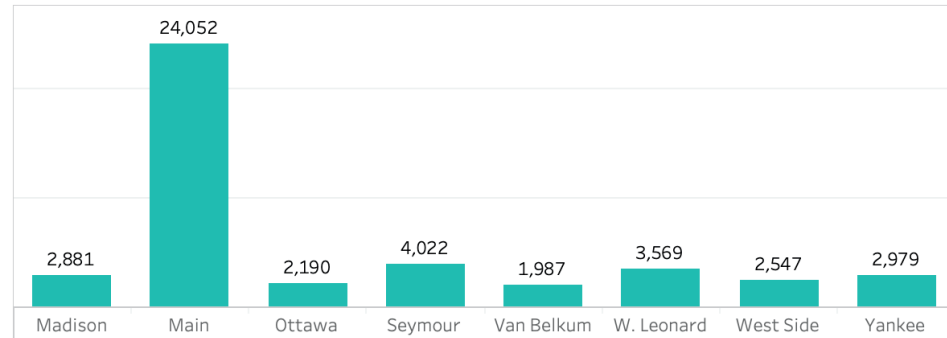
Physical Items Borrowed by Branch



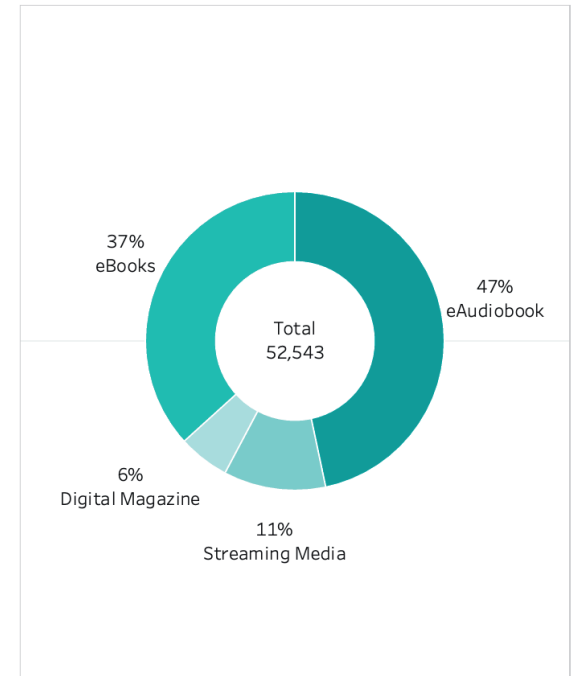
Unique Borrowers by Month



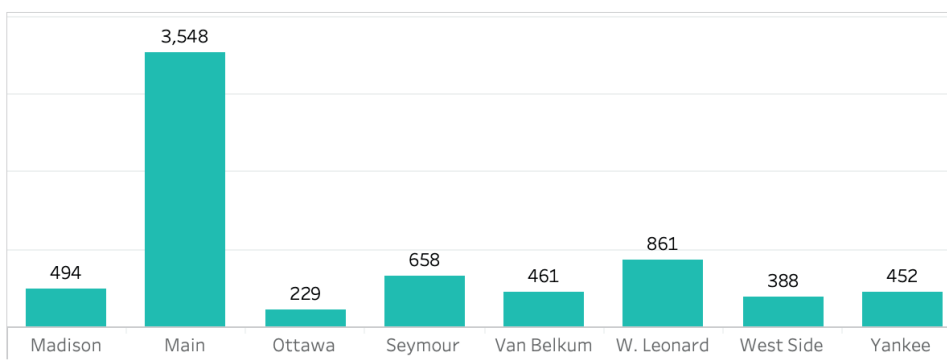
Library Visits by Branch



Digital Usage by Format



Public Computer Use by Branch



**5,455**  
Database Page Views

**7,100**  
Digital Archival Items Viewed

**154**  
Email Reference Questions Answered

**14,197**  
Physical Holds Fulfilled

**7,091**  
Public Computer Sessions

**65**  
WiFi Hotspot Checkouts

**Social Media**  
3,247 interactions  
36,304 followers  
720,330 impressions

## Community Connections

A selection of organizations that GRPL staff connected with this month:

- Ann Arbor District Library
- AYA Youth Collective
- Catherine's Health Center
- Cherry Health
- D.A. Blodgett
- Family Futures
- Grand Rapids Chamber of Commerce
- Great Start Collaborative
- Homeless Outreach Team
- Laker Educational Opportunity Center
- Literacy Center of West Michigan
- Pine Rest StreetReach
- Salvation Army Social Services
- Trinity Health
- W. Mich. Disability Awareness Resource Team

## Popular Titles this Month

